

Worldcue® 24 Hotline

Operate Globally with Confidence



A dedicated global hotline, providing your travelers, employees and expatriates with one number to call for all security and medical issues – from anywhere in the world.

YOUR 24/7/365 SECURITY OPERATIONS CENTER PARTNER

iJET's Global Integrated Operations Center partners with your organization to quickly triage calls from your people around the globe and ensure they get the assistance they need.

Worldcue 24 Hotline Key Features

iJET understands that each organization has a unique way of managing risk to their global workforce. And for employees, knowing which number to call for security, travel or medical needs can be confusing. The Worldcue 24 hotline is a turnkey, integrated hotline service that connects your people to the assistance they need with a single call.

- **Branded call line**, dedicated only to your organization for all global employee assistance needs
- **Operational plan and tailored protocols** for global employee assistance, call routing, security and medical protocols, points of contact and process flow for escalation
- **Response Coordinators** who know your organization and your specific protocols ensure your people get the right information and assistance with a single call
- **Backed by Security Subject Matter Experts** on duty 24x7 to provide expert advice or assistance on evolving or emerging situations
- **Emergency Assistance** for evacuation, relocation and safeguarding
- **Planned Security Assistance** for protection detail, security escort or secure transportation
- **Case Management** by the iJET Global Integrated Operations Center team including managing ongoing operations on the ground, providing situation reports during an event and post-event analysis and after action reporting
- **Medical and Health Assistance** partners provide access to world-class medical care whenever and wherever you need it
- **Hotline button** on the Worldcue Mobile TRAVELER app allows for immediate access to iJET's Global Integrated Operations Center team
- **Optional Crisis Signal and Safety Check in buttons** allow employees to confirm safety or signal for help
- **Monthly Hotline usage reports** with detailed call logs and usage data

Whether you require assistance building your global plans and protocols or have protocols in place that you'd like managed by the iJET team, we can help.



Our mission is to be the industry leader, providing tailored solutions to help our clients operate globally with confidence. Each day, our insights protect the personnel, assets, and investments of those we serve.

CONTACT US for more information at response@iJET.com.